COME TOGETHER TO MAKE A DIFFERENCE





Do you want to help make our community a great place to live?

Do you want to have a say in how we invest in homes and the local area?

Last year nearly 200 residents had their say and made a difference. Here are 8 ways you can get involved:

Are there ways we can make our website better? We want to hear from you. Join our new **Project**Group to improve our website and you'll get a £50 gift voucher as a token of our thanks.

Time commitment: 4 hours every month, for 6 months.

Check our surveys, leaflets and letters are easy to read and understand by joining our Readers' Group.

Time commitment: 1 hour every month.

Our Customer
Experience Committee
advises Board on how
we deliver services, and
invest in homes and the local
area. They also check we meet
our performance targets.

Time commitment: 8 to 10 hours every month.



Whatever you've got to say and whatever time you can share with us, you will make a difference.

Do you live in one of our high-rise buildings? Meet the people working on building safety, as well as talk about managing communal spaces. If you want to have your say, pop along to the next **High-Rise Forum** meeting.

Time commitment: 2 hours every 3 months.

Service Inspectors check communal areas in buildings, grounds, gardens and empty properties. We want to make sure we're meeting the standards residents expect.

Time commitment: You can do the monthly checks when they suit you.

Whatever your age, join in with our community and volunteer. There are lots of groups looking for help, let us know what you're interested in.

Time commitment: 2 or 3 hours a week. depending on the group.

To help us deliver our services as best as we can, they're reviewed by the resident-led **Scrutiny Group**. They recommend ways we can make changes to meet residents' expectations and needs.

Time commitment: 4 hours every month.

The Value for Money **Group** helps us check we get good quality services that are worth the money we pay for them.

"Wythenshawe Community **Housing Group do so much** for the community, it's a Time commitment: shame more residents 2 to 5 hours, 3 times a year. don't get involved." Angela, a resident. "I've made loads of friends through volunteering and met new, interesting people through the groups I work with." David, a volunteer.

We want to hear from everyone

To do a good job for everyone, we need to hear everyone's thoughts and ideas. We welcome residents who are underrepresented, including residents who are younger, have children, a disability, are part of the Black, Asian and Minoritized Ethnic and LGBTQ+ communities.

Contact our friendly Resident Involvement team. They'll chat through what you're interested in and answer any questions.

Please call or text: Jodie B on 07530 641 739 Dan W on 07410 943 055 Or email getinvolved@wchg.org.uk

We can't wait to hear from you!



"I love being a Service Inspector. I didn't know Wythenshawe Community Housing Group did so much."

Linda, a resident.

Did you know: We're a not-for-profit organisation? This means all rent is used to build and maintain homes and run services.

If you need this update translated or in a more accessible format, email inclusionanddiversity@wchq.orq.uk or call 0800 633 5500.













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